AO 120 (Rev. 3/04)

TO:

## Mail Stop 8 Director of the U.S. Patent and Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450

## REPORT ON THE FILING OR DETERMINATION OF AN ACTION REGARDING A PATENT OR TRADEMARK

1	In Compliand	ce with 35 U.S.C. § 290 and/or	15 U.S.C. § 1116 you are hereby advised that a court action has been		
			on the following X Patents or Trademarks:		
DOCKET NO. DATE FILED U.S			S. DISTRICT COURT		
09cv9	75 _	12/20/09	DISTRICT OF DELAWARE		
PLAINTIFF			DEFENDANT		
KANA Software, Inc.			Versata Enterprises, Inc., et al.		
PATENT OR TRADEMARK NO.		DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK		
1 5,43	32,934	7/11/1995	Gensym Corporation		
2 5,80	02,514	9/1/1998	Vision Software Tools, Inc.		
3 6,01	16,394	1/18/2000	TenFold Corporation		
4 6,647	,396 B2	11/11/2003	Trilogy Development Group, Inc.		
5 6,754	1,654 B1	6/22/2004	Trilogy Development Group, Inc.		
6,834	,282 B1	12/21/2004	Trilogy Development Group, Inc.		
6,834	,287 B1	12/21/2004	Trilogy Development Group, Inc.		
6,862	2,573 B2	3/1/2005	Clear Technology, Inc.		
7,082	2,454 B1	7/25/2006	Trilogy Development Group, Inc.		
7,092	2,740 B1	8/15/2006	Trilogy Development Group, Inc.		
7,395	5,935 B1	4/15/2008	Versata Development Group, Inc.		
7,502	2,634 B2	3/10/2009	Versata Development Group, Inc.		
DATE INCLUD		ove—entitled case, the following	ng patent(s)/ trademark(s) have been included:		

PATENT OR TRADEMARK OR TRADEMARK

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♠ AO 120 (Rev. 3/04)			
In the above—entitled case, the fol	llowing decision ha	s been rendered or judgen	ent issued:
DECISION/JUDGEMENT			
CLERK PETER T. DALLEO, CLERK OF COURT	(BY) DEPUTY	CLERK	DATE 12/21/09

Copy 1—Upon initiation of action, mail this copy to Director Copy 3—Upon termination of action, mail this copy to Director Copy 2—Upon filing document adding patent(s), mail this copy to Director Copy 4—Case file copy